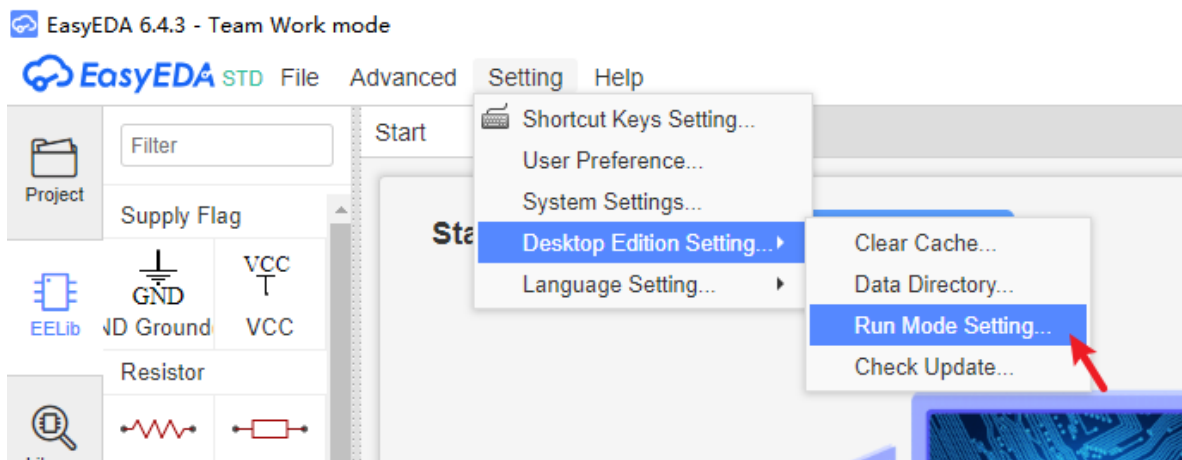
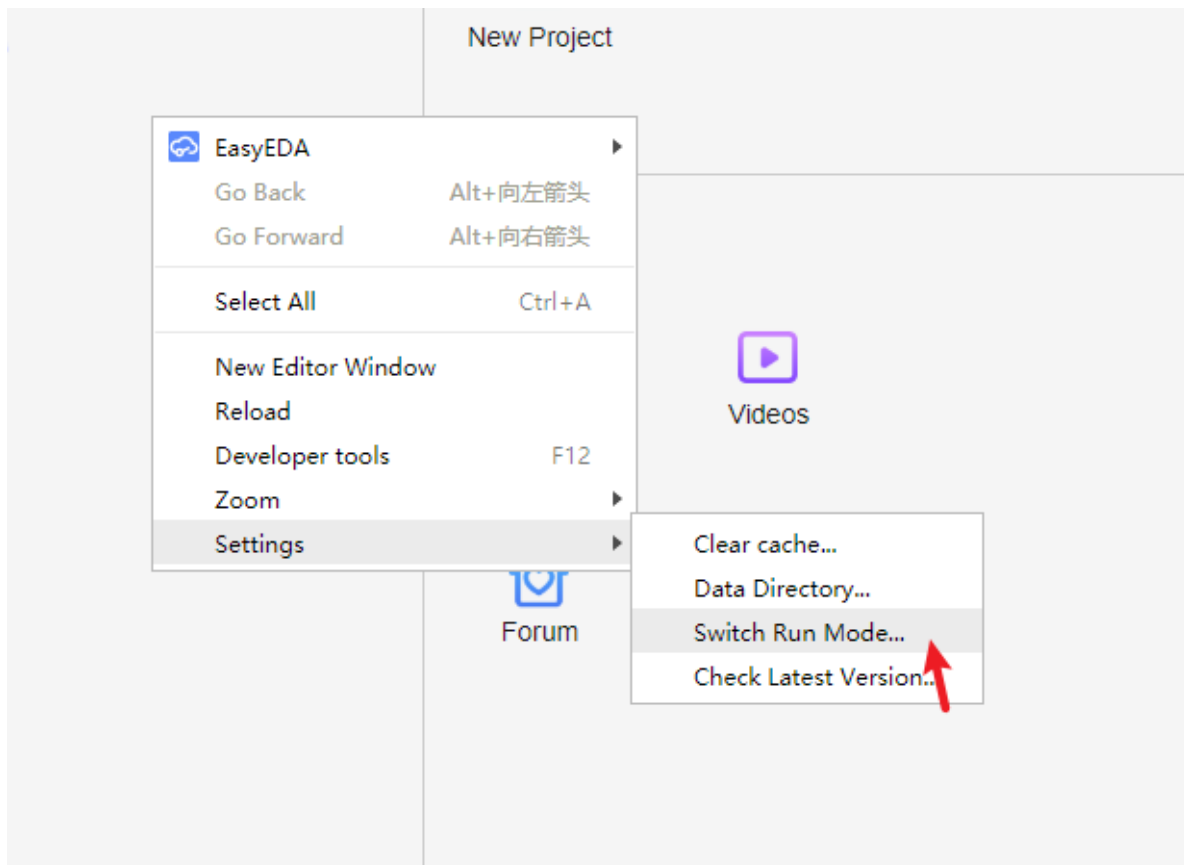


if you want to change the running mode after installation, you can via: Top Menu - Setting - Desktop Client Setting - Running Mode Setting



or right-click the start page, via: Setting - Switch Run Mode



Team Work Mode

This version is full function, such as team work, work any time any where. Project and library are saving at cloud server.

Projects Offline Mode

Project save at local, the library save at the cloud. Only few option needing internet, such as: library searching, library saving, schematic convert to PCB, import changes, etc.

Full Offline Mode

Doesn't provide yet.

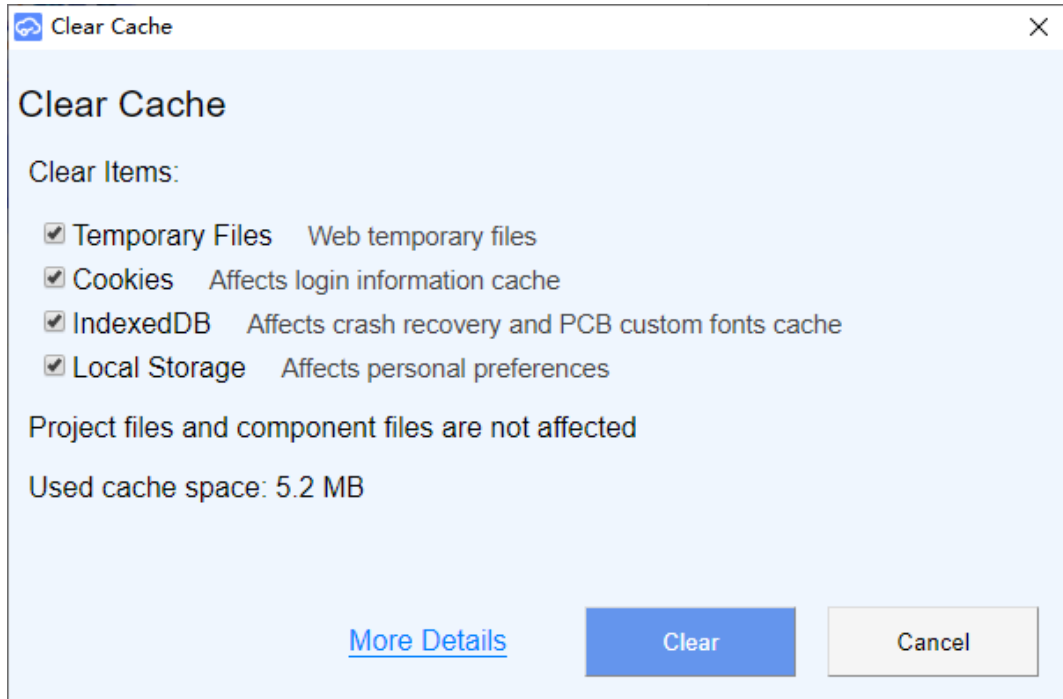
Projects and libraries are saving at local. It is only provide for company. That will take some cost.

Client Setting

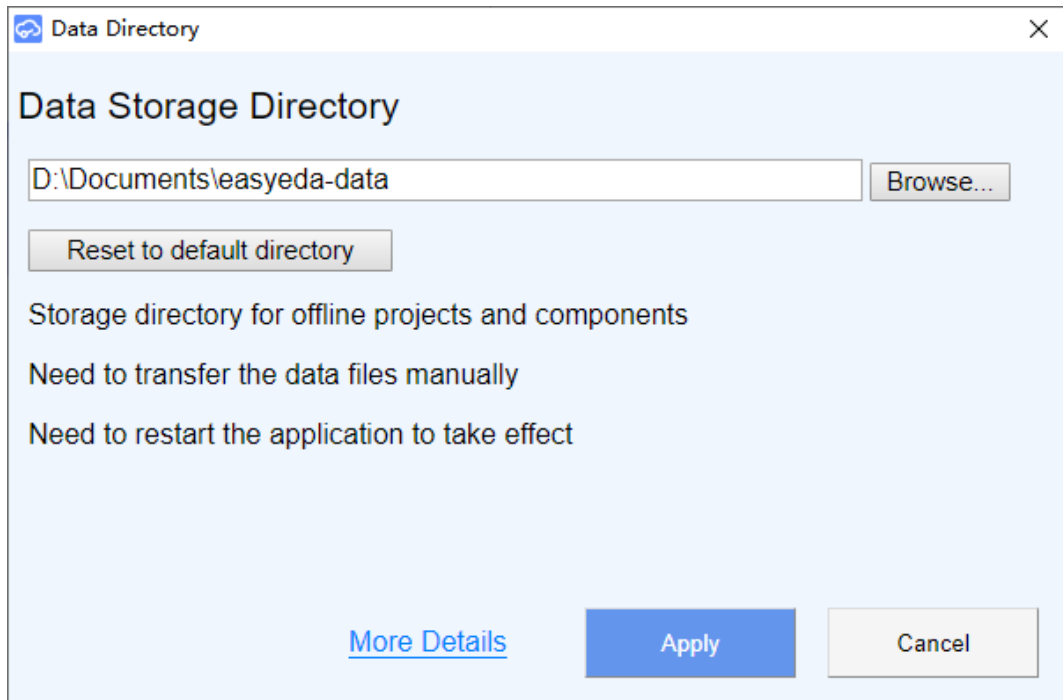
Right-click the start page, visit the setting menu. or at: Top Menu - Setting - Desktop Client Setting

- **New Editor Window:** Create a new editor window.
- **Reload:** You can reload the editor.
- **Zoom:** Zoom in or zoom out the editor windows.
- **Setting:**

- o **Remove Cache:** Clear editor cache.



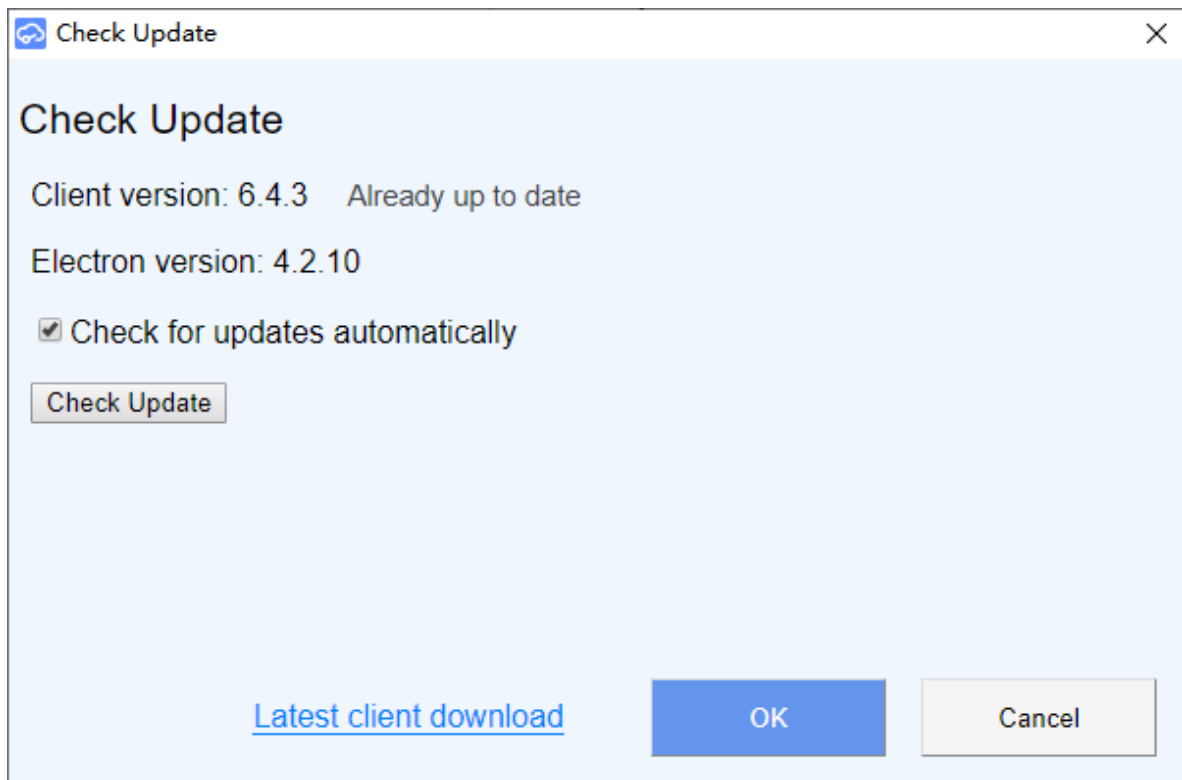
- o **Data Saving Directory:** Including offline projects and auto-backup projects saving directory. When you using "Team Work Version", the client will auto-backup your file to this directory, which is named "projects_backup", each single file you saved will be saving in this directory, if you want to recovery the file from this directory, you can open the backup file at the editor. Or you can use editor Document Recovery function too.



> 文档 > easyeda-data >

名称	修改日期	类型	大小
components	2020/3/9 17:22	文件夹	
projects	2020/3/9 19:20	文件夹	
projects_backup	2020/8/3 19:15	文件夹	

- ****Version Setting****: Modify the running mode you need.
- ****Check update****: Check the client version.



How to import online project into project offline version in batch?

- 1, first download project backup to local: [backup_project](#)
- 2, after downloading and then decompression, to get the projects separate compression files, each compression file separately decompression in a folder.
- 3, copy the unzipped project folder to the offline project save directory.
- 4, then open the client, the client will automatically scan the newly added directory to generate a list of projects.

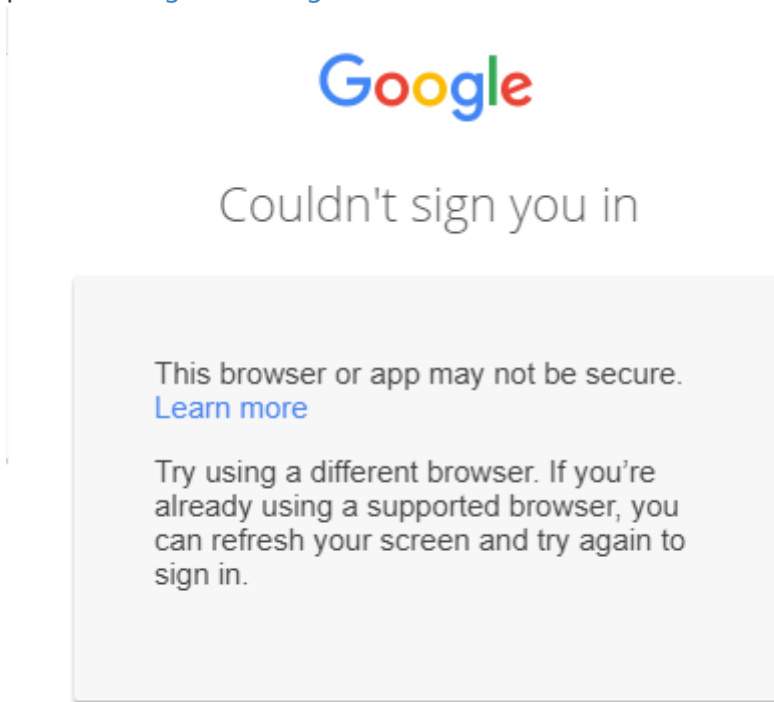
Note:

- *Please do not directly modify the name of the document in the folder in explorer, and do not directly copy and paste the new document in the folder, otherwise the editor will not be able to properly recognize the newly added document. Please go through the editor " - File - EasyEDA File Source..." Proceed to add new documents into the project.*
- *The too old client version doesn't allow to use, the dialog will tell you the version is expired, please download the new version to install.*
- *Doesn't support to upgrade automatically yet, please download and install manually.*

Known Issue

- When client running mode is "Project offline", it doesn't support to open the public project at Explore, and can not open the cloud project too.
- If you delete the file or project on "Project offline", it will be deleted directly, and can't not be undone! You only can find it back at "project_backup" directory

- If you login with Google account, it will show the client is not secure, please refer at this post [Can't login via Google Account](#)

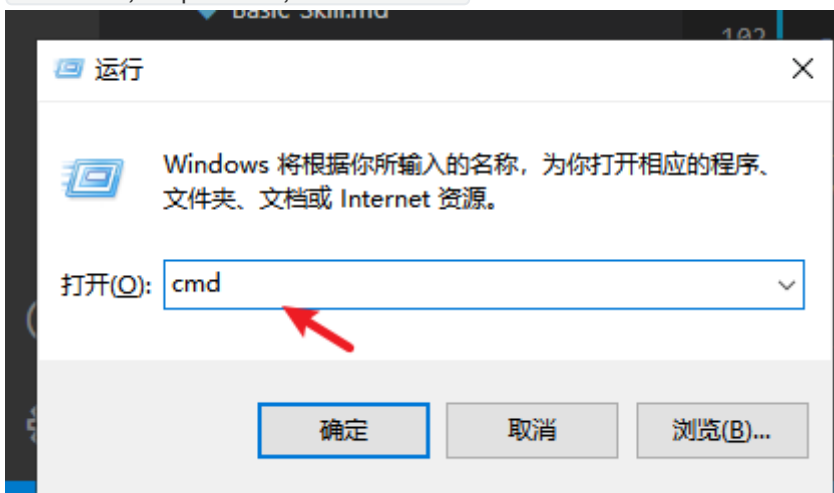


Please reset your password to get the password [Reset Password](#)

- 1.Hit password reset link above
- 2.enter gmail email address and hit reset, keep track of your new password
- 3.now log in "normally", typing in your gmail address and password, not hitting the "login with Gmail" button.
- 4.this issue is Google block other browsers, you can search this issue at Google
- Windows: Some windows systems can not run EasyEDA client well, or some PCs need some times to loading the login page, if you met the dialog blank screen all the time when open the client, please try below steps:

- Close client
- 1.Open CMD window dialog by administrator

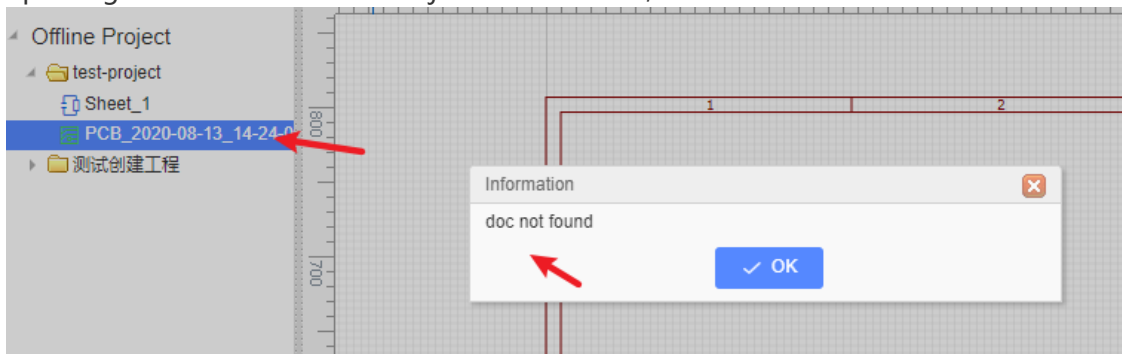
WIN + R , input cmd, then enter.



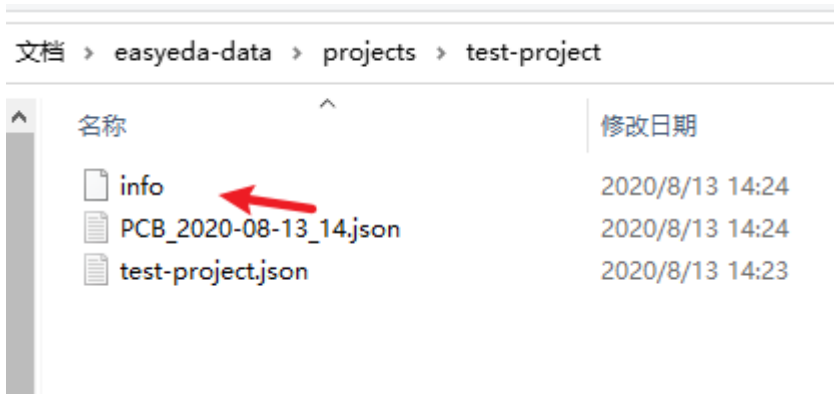
- o 2.Input this at cmd window: `netsh winsock reset`



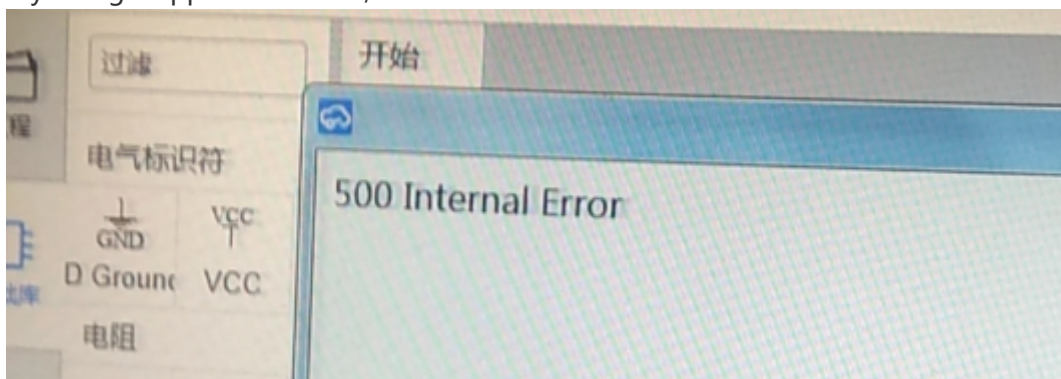
- o 3.Enter
- o 4.Open client again. Maybe need to restart the computer.
- Linux OS: Show segement fault while runing the client. That is system capability issue, any chance to upgrade the OS version.
- Mac OS: Can't install isse: [How to open apps from unidentified developers on macOS Sierra](#)
- If you open the local offline project document show "document not found" after updating the client version on Project Offline mode,



please right-click the project folder, open the project directory, and remove the file "info", then restart the client.



- If you login appear 500 error, as below:



Please use browser instead of desktop client, or try OS global network proxy, desktop client doesn't support network proxy.

How to Update

Version Rule

EasyEDA version number is

`ReleaseCountsofThisYear.MajorVersion.ReleaseCountsofThisMajorVersion`. For example, v4.9.3 is the fourth year released of EasyEDA, and nine major versions are released in this year, EasyEDA had released 3 times in this major version.

Version Upgrade

If you use EasyEDA online, it can seamlessly upgrade by itself. However, EasyEDA uses an App Cache technique to allow you to use EasyEDA offline ([W3C HTML5 Offline Web Applications](#)) which may delay the automatic upgrading process. Therefore, if you want to upgrade to the latest version immediately, you can follow the two simple steps below.

1. Check the About... dialog;
2. If the Built Date is older than 2017/06/01:
Close your browser open EasyEDA again.
If the Built Date is still showing older than 2017/06/01:
Close your browser and open EasyEDA again.
If the Built Date is at or newer than 2017/06/01, you don't need to do anything.

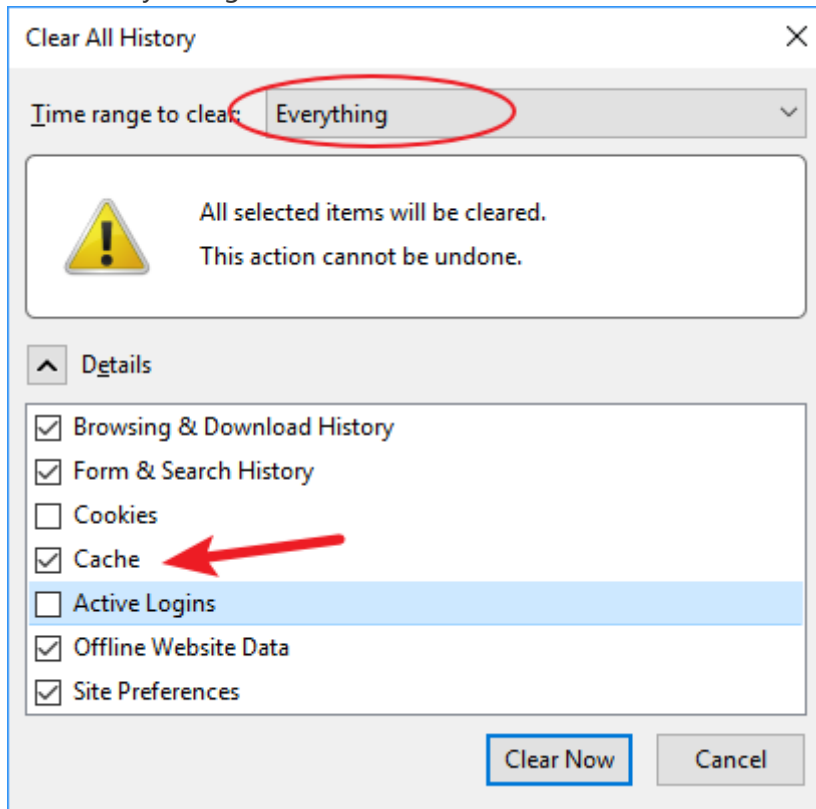
Note: **2017/06/01** *is just an example.*

If those two steps don't work, you may need to clear your browser's cache:

Mozilla Firefox

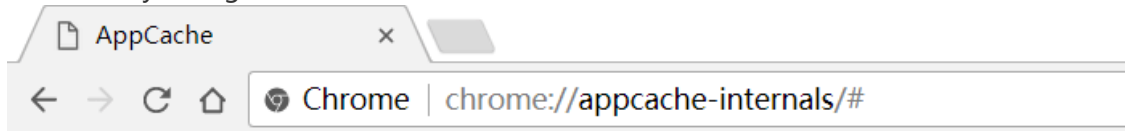
- Close the editor, Go to "Preferences... > Privacy & Security > History > clear your recent history" or use **Ctrl+shift+Delete**,
- Click on "Clear now" ,

- Reload easyeda again.



Chrome

- Close the editor, Open the following URL: `chrome://appcache-internals/`.
- Look for easyeda.com and click "Remove" .
- Reload easyeda again.



Application Cache

Instances in: C:\Users\AppData\Local\Google\Chrome\User Data\Default (2)

<https://easyeda.com/>

Manifest: <https://easyeda.com/editor.appcache>

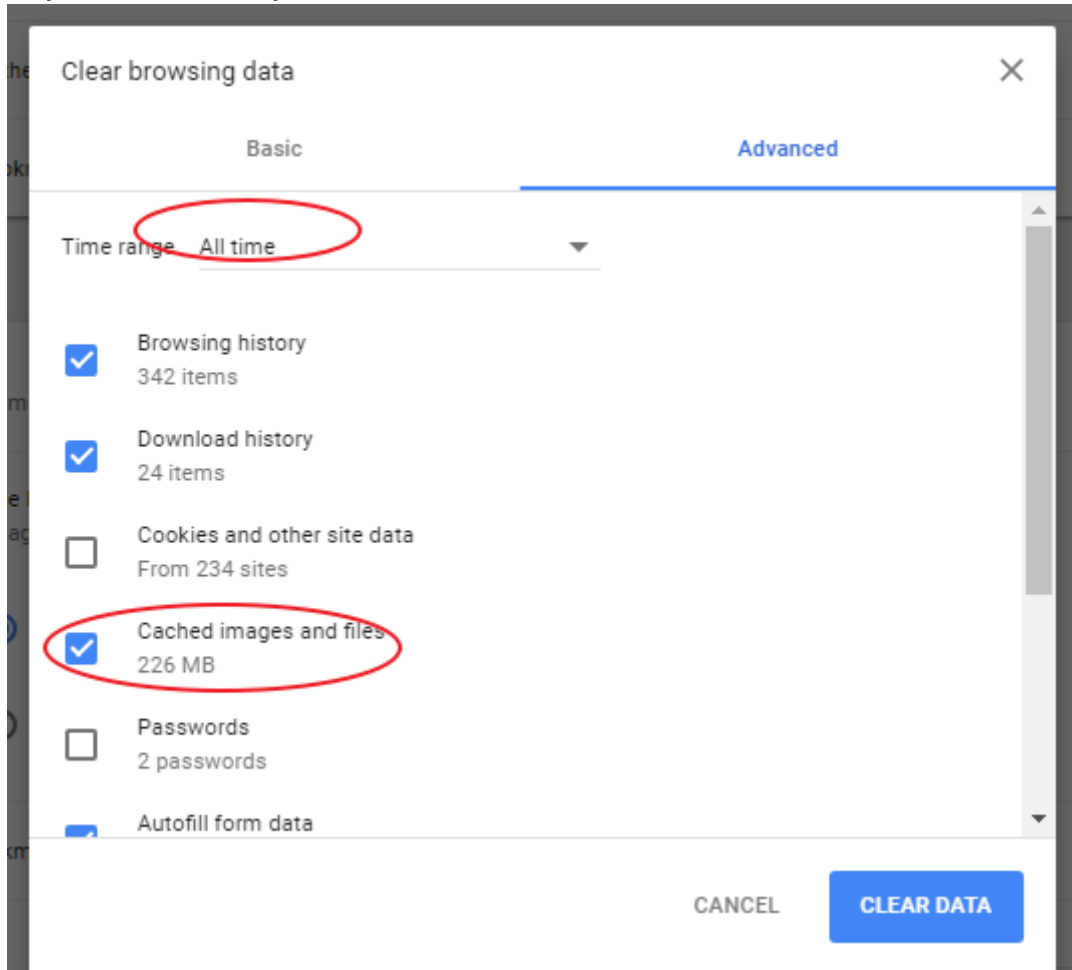
Size: 3.5 MB

- Creation Time: Tue Jun 13 2017 12:43:57 GMT+0800 (中国标准时间)
- Last Access Time: Tue Jun 13 2017 14:46:52 GMT+0800 (中国标准时间)
- Last Update Time: Tue Jun 13 2017 12:43:57 GMT+0800 (中国标准时间)

[Remove Item](#)

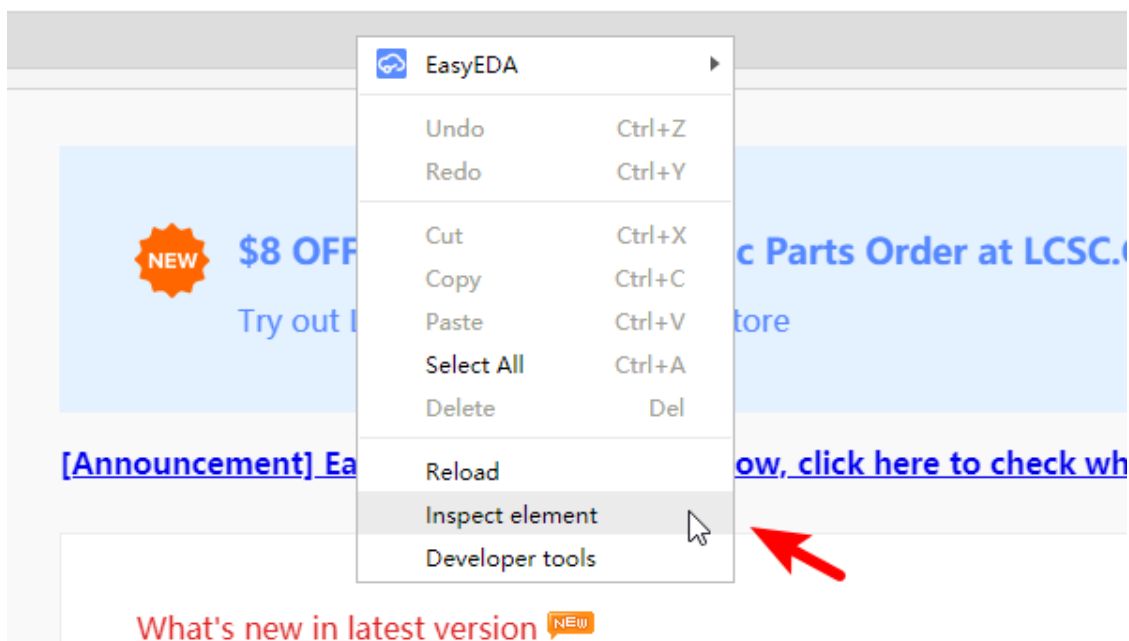
[View Details](#)

- Or you can use hotkey **Ctrl+shift+Delete** to delete Chrome caches.

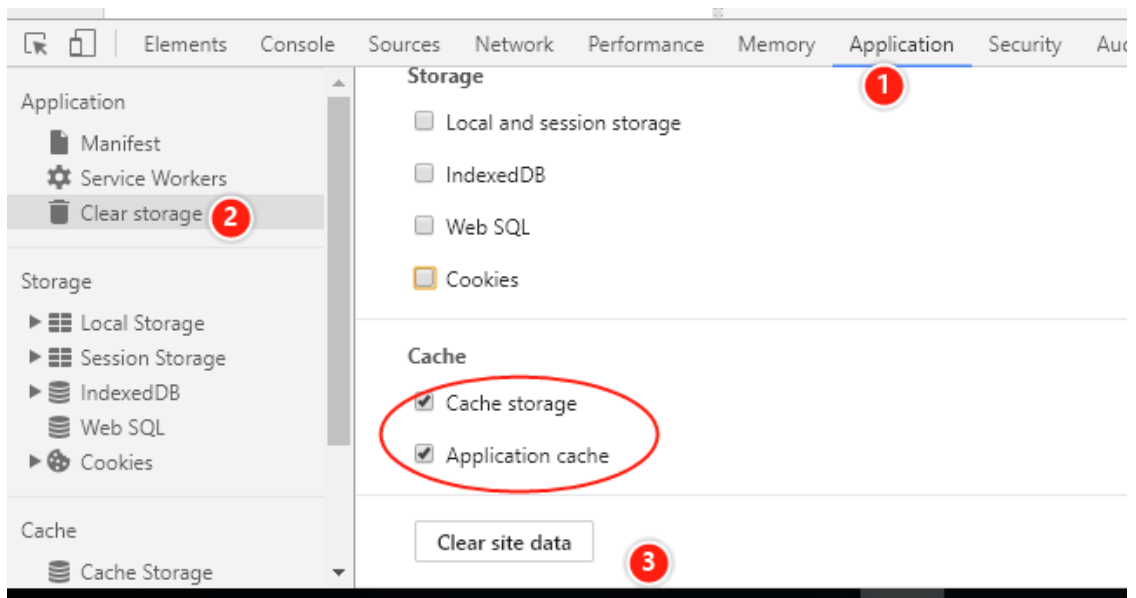


Desktop Client

- Close client and re-open it.
- If doesn't work, right-click start page, use "Inspect Elementment".



- Switch to "Application" - "Clear storage", enable "Cache storage" and "Application cache", then click "Clear site data".



- Restart Client.

User Center FAQ

How to change password

Via: User Center > Account > Password Setting

How to recover the deleted file

Via: User Center > Recycle Bin

Find the file you want and then recover it.

How to transfer project or library to the team

Transfer project: Enter the project, via: Setting > Advance Setting > Transfer Project

Transfer library: Move the mouse to the library, and then click the transfer icon.

How to delete project

Via Project > Manage > Setting > Advanced > Delete Project

Contact Us

Contact

PCB Order Problems:

- support@jlcpcb.com

- At present, the EasyEDA PCB fabrication and PCB Assembly service is transferred to [JLCPCB](#). Although EasyEDA is part of the same company group, for any PCB order problems please contact with JLCPCB using the email address above.

Parts Order Problems:

- support@lcsc.com
- EasyEDA provides direct links to thousands of components which can be ordered directly from [LCSC](#). For any problems with LCSC parts orders, please contact LCSC using the email address above.

All Other Inquiries About EasyEDA:

- Tutorials: [EasyEDA tutorial](#)
- User forum: [EasyEDA forum](#)
- If you find a problem whilst using EasyEDA please first post to the forum to ask for help. If the issue cannot be resolved there, please download and attach the [EasyEDA source file](#) of your Schematic, PCB or Project together with a clear, step-by-step description of how to repeat the issue to:

support@easyeda.com

Notice

EasyEDA team may not have the time or resources to help you fix all your problems; we may just be able to help you to fix problems commonly encountered by newbies, such as using a drawing polyline in place of a wire, finding a spice model for a simulation or selecting the right PCB footprint.

- Please note that although some browsers or plug-ins allow you to use gestures, EasyEDA does not work with gestures, so you should disable this function.
- Simultaneous editing is not yet fully supported: care must be taken because the last save by any collaborator overwrites all previous saves.
- When signing up for an account with EasyEDA, please take a few moments to think about your username because this is the name that other users will see on your designs and posts if you choose to share them or make them public. Once you have created an account, you cannot change your username.
- You can use upper and lower case letters, numbers and symbols to make a strong password but please note that the password entry is case sensitive.
- PCBs ordered directly from an EasyEDA project are passed on to and fulfilled by, JLCPCB.

Business Development/Cooperation About EasyEDA:

please contact

dillon@easyeda.com

Address: